

Contents lists available at Science-Gate

### International Journal of Advanced and Applied Sciences

Journal homepage: http://www.science-gate.com/IJAAS.html



### The role of organizational commitment in improving teachers' job satisfaction in public high schools in Indonesia



Mardia Hi Rahman 1,\*, Rivai Bolotio 2, Darmawan Napitupulu 3

- <sup>1</sup>Fakultas Keguruan dan Ilmu Pendidikan, Universitas Khairun, Ternate City, Indonesia
- <sup>2</sup>Faculty of Tarbiyah and Teacher Training, Institut Agama Islam Negeri, Manado, Indonesia
- <sup>3</sup>National Research and Innovation Agency, Research Center for Domestic Government, Jakarta, Indonesia

#### ARTICLE INFO

Article history: Received 17 August 2024 Received in revised form 8 January 2025 Accepted 20 January 2025

Keywords:
Transformational leadership
Organizational culture
Job satisfaction
Organizational commitment
Public high schools

#### ABSTRACT

This study examines the impact of transformational leadership and organizational culture on teacher job satisfaction, with organizational commitment as a mediating factor. The research employs a quantitative survey method, involving 126 teachers from three public high schools on Bacan Island, South Halmahera Regency, Indonesia, namely SMAN 1, SMAN 7, and SMAN 8. The findings reveal that both transformational leadership and organizational culture have a positive and significant effect on job satisfaction. Additionally, organizational commitment mediates the relationship between transformational leadership, organizational culture, and job satisfaction. Among the factors studied, organizational commitment has the strongest influence on teacher job satisfaction. These results highlight the critical role of organizational commitment in improving job satisfaction among teachers in public high schools. The practical implications of these findings are discussed.

© 2025 The Authors. Published by IASE. This is an open access article under the CC BY-NC-ND license (http://creativecommons.org/licenses/by-nc-nd/4.0/).

#### 1. Introduction

Job satisfaction has become a strategic issue in assessing the success of organizations. Job satisfaction is an important factor in the work environment. When job satisfaction is lost, it can lead to a decrease in work results, indiscipline, and various other work problems. Job satisfaction refers to the positive feelings of employees towards the workplace and the level of satisfaction in an organization (Ahmad and Jameel, 2018; De Nobile, 2017). In the educational sector, including primary and secondary education always want success or progress, especially in student achievement. To fulfill this, it is essential to consider teacher job satisfaction. Currently, low teacher job satisfaction is one factor contributing to the poor quality of learning. Teachers play an important role in the success and sustainability of schools (Byun and Kim, 2011; Lane and McAndrew, 2010; Wiesner and Yuniarti, 2018). Principals must ensure that teachers are satisfied with their profession and committed to

\* Corresponding Author.

Email Address: mardia.rahman22@gmail.com (M. H. Rahman) https://doi.org/10.21833/ijaas.2025.02.007

© Corresponding author's ORCID profile: https://orcid.org/0009-0007-3835-7418
2313-626X/© 2025 The Authors. Published by IASE.
This is an open access article under the CC BY-NC-ND license (http://creativecommons.org/licenses/by-nc-nd/4.0/)

the organization. A number of studies or studies have shown that employees who are satisfied with their work will show loyalty to the organization where they work, which leads to improved job performance (Hoyt, 2012; Lim, 2010). Thus, teacher job satisfaction has been considered important to support educational success.

Job satisfaction is influenced by many factors. Based on research by Gokce (2013), teacher job satisfaction is closely related to the principal's leadership, school culture, and various other supporting factors. Leadership style, particularly transformational leadership, affects employee job satisfaction. According to previous transformational leadership must be able to understand the diverse needs of employees. Accordingly, transformational leadership is one approach that can increase the job satisfaction of academic staff (Jameel and Ahmad, 2019). Additionally, Batugal and Tindowen (2019) and Widagdo and Roz (2020) said that organizational culture has a positive influence on teacher job satisfaction in Catholic higher education institutions in the Philippines. They reported that there is a correlation between organizational culture and job satisfaction, showing that Catholic higher education institutions prioritize the importance of having a strong organizational culture. Another study also found that organizational culture has a significant effect on job satisfaction. This study was conducted in a private university in Indonesia, involving 114 lecturers as respondents (Dou et al., 2017).

Many studies have found a relationship between job satisfaction and organizational commitment. Unfortunately, some empirical studies still present contradictory findings on whether job satisfaction influences organizational commitment and vice versa. According to Sayadi (2016) and Rajabi et al. (2021), job satisfaction considerably and positively influences organizational commitment. They found that when employees experience high job satisfaction due to greater provisions offered by the employer, they exhibit high organizational commitment.

On the other hand, in fields such as hospitality research, there is substantial evidence supporting the benefits of organizational commitment for organizations, including enhanced employee job satisfaction and reduced employee turnover intentions. Organizational commitment plays a crucial role in the hotel industry, where it significantly influences job satisfaction and, consequently, the quality of interactions with clients, which positively impacts customer satisfaction. While these findings are valuable, the majority of the studies discussed above were conducted in industries such as IT (Choudhary and Saini, 2021), hospitality (García-Rodríguez et al., 2020; Kim et al., 2017), insurance (Rajabi et al., 2021), and healthcare (Ibidunni et al., 2018), leaving a notable gap in research concerning the role of organizational commitment within educational institutions, particularly in secondary education (Choudhary and Saini, 2021; Sayadi, 2016).

In Indonesia, where secondary education faces unique challenges in maintaining teacher satisfaction and organizational commitment, investigating these factors is crucial to improving overall educational outcomes. Public high schools, in particular, experience distinct organizational dynamics compared to other sectors, necessitating a focused study in this area. Therefore, this study aims to fill the existing gap by examining the role of organizational commitment in the educational setting. To the best of the authors' knowledge, this is the first study to investigate the simultaneous influence of transformational leadership, organizational culture, and job satisfaction, mediated by organizational commitment, in public high schools in Indonesia. This study significantly extends the current literature by providing empirical evidence in an educational context that has been largely underexplored. The results of this study help school principals understand the importance of organizational commitment in improving teacher job satisfaction, which will ultimately have a positive impact on the quality of education in Indonesian secondary schools.

This study aims to analyze (1) the effect of transformational leadership on organizational commitment; (2) the influence of the principal's transformational leadership style on teacher job satisfaction; (3) the influence of organizational

culture on organizational commitment; (4) the influence of organizational culture on teacher job satisfaction; (5) The effect of organizational commitment on teacher job satisfaction; (6) the effect of transformational leadership on teacher job satisfaction mediated by organizational commitment; (7) the influence of organizational culture on teacher job satisfaction mediated by organizational commitment.

The rest of this paper is organized as follows: The next section provides a relevant review of the literature. Specifically, we discuss how transformational leadership, organizational culture, and organizational commitment influence teacher job satisfaction. Based on the existing theories and empirical findings in the literature, we propose hypotheses to be tested. In the methodology section, we describe the sample of the study and measures and analysis of validity and reliability. We then present the results. The last section concludes the study with a discussion of the findings, limitations, and research future directions.

### 2. Literature review

### 2.1. Job satisfaction

Job satisfaction refers to the positive feelings of employees toward their workplace and their level of contentment within the organization (Ahmad and Jameel, 2018; De Nobile, 2017). It arises when employees experience mental, physiological, and financial fulfillment (Aljarah et al., 2020). Greenberg (2010) defined job satisfaction as the attitude, either positive or negative, that employees have toward their work. Several factors influence job satisfaction, including individual characteristics, socio-cultural elements (Alghamdi et al., 2018), and the degree of participation in decisions affecting the individual. High employee satisfaction contributes to greater organizational productivity and effectiveness (Dappa et al., 2019).

### 2.2. Transformational leadership

Transformational leadership is a leadership style that motivates subordinates to work optimally. Several studies have demonstrated the positive impact of transformational leadership on job satisfaction, such as those by Ölçer (2015), who found a significant positive effect on job satisfaction. Similarly, Boamah et al. (2018) highlighted that transformational leadership enhances the quality of the work environment, leading to better performance and increased employee satisfaction.

This leadership style also positively influences organizational commitment, as supported by Hussain et al. (2019), who confirmed its significant impact. Employees' commitment to the organization improves when transformational leadership is practiced effectively, as indicated by studies such as Nurjanah et al. (2020).

Moreover, organizational commitment can mediate the relationship between transformational leadership and job satisfaction, as shown by Shurbagi (2014), who found that organizational commitment significantly strengthens the link between transformational leadership and job satisfaction. Thus, the research hypothesis is formulated as follows:

**H1:** Transformational leadership has a positive and significant effect on organizational commitment.

**H2:** Transformational leadership has a positive and significant effect on teacher job satisfaction

**H3:** Transformational leadership has a positive and significant effect on teacher job satisfaction mediated by organizational commitment.

### 2.3. Organizational culture

Organizational culture refers to shared basic assumptions and beliefs that guide members in addressing internal and external challenges (Farrell, 2018). Several studies, such as those by Çelik et al. (2015), Batugal and Tindowen (2019), and Al-Sada et al. (2017), have consistently shown that organizational culture positively and significantly affects job satisfaction.

Similarly, research by Yusuf (2020), Marcos et al. (2020), and Hamonangan et al. (2020) highlighted the positive impact of organizational culture on organizational commitment. Furthermore, studies by Rizwan et al. (2017) indicated that organizational commitment mediates the relationship between

organizational culture and job satisfaction, further validating the importance of these variables in organizational settings. Thus, the research hypothesis is formulated as follows:

**H4:** Organizational culture has a positive and significant effect on organizational commitment.

**H5:** Organizational culture has a positive and significant effect on teacher job satisfaction

**H6:** Organizational culture has a positive and significant effect on teacher job satisfaction mediated by organizational commitment.

### 2.4. Organizational commitment

Organizational commitment reflects an individual's psychological bond with the organization, motivating them to maintain their membership and strive for excellence (Hamonangan et al., 2020). Numerous studies have demonstrated that organizational commitment significantly influences job satisfaction (Batugal and Tindowen, 2019; Loan, 2020). Specifically, Veraya (2020) found a positive relationship between organizational commitment and teacher job satisfaction. Thus, the research hypothesis is formulated as follows:

**H7:** Organizational commitment has a positive and significant effect on teachers' job satisfaction.

Based on the formulated hypothesis, the researcher developed the research model as shown in Fig. 1.

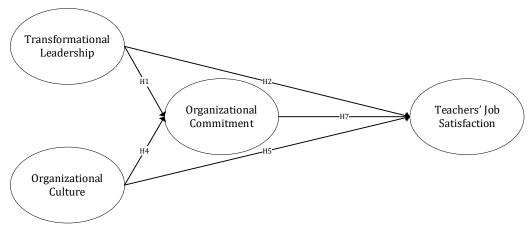


Fig. 1: Research model

### 3. Methodology

The method used in this research is the survey technique and the research method is quantitative. In this study, purposive sampling was employed to select public high school teachers from Bacan Island, South Halmahera Regency. This method was chosen to ensure that the sample aligned with the study's focus on organizational commitment and job satisfaction within public education. Public high schools were selected because they are a key part of Indonesia's education system, where the schools—SMAN 1, SMAN 7, and SMAN 8—have similar

organizational structures and relevance to the research objectives, providing a representative sample for investigating the relationships between leadership, organizational culture, and job satisfaction. The instrument used in this study was a questionnaire consisting of 20 statement items with 5 statements for each variable. The questionnaire items were adapted from well-established studies, ensuring their reliability and validity in measuring key variables like job satisfaction, leadership, and organizational commitment. The items for the job satisfaction variable were adapted from Keser and Bilir (2019), the items for transformational

leadership were adapted from Abdul Wahab et al. (2014), the items for organizational culture were adapted from Tsai (2011), and the organizational commitment variable was adapted from Celik et al. (2015). This research was conducted from July to September 2021. The study was conducted in three public high schools (SMAN) on Bacan Island, South Halmahera Regency, namely SMAN 1, SMAN 7, and SMAN 8, South Halmahera. Data were collected by distributing questionnaires to all teachers in three schools with a total of 126 teachers, consisting of 57 teachers at SMA Negeri 1 Halmahera Selatan, 44 teachers at SMA Negeri 7 Halmahera Selatan and 25 teachers at SMA Negeri 8 Halmahera Selatan. Each statement item had five alternative answer choices: namely strongly agree (SS) scored 5, agree (S) scored 4, quite agree (CS) scored 3, disagree (TS) scored 2, and strongly disagree (STS) scored 1. The questionnaire was previously tested on 23 teachers of Madrasah Aliyah Negeri 2 North Halmahera to assess its validity and reliability. The data processing method used inferential statistics using SPSS version 23 software. For the validity test, we employed Pearson correlation analysis to ensure that each item in the questionnaire appropriately measured its corresponding construct. The correlation coefficients for all items exceeded the critical threshold of 0.351, indicating that each item was strongly correlated with the total score of its respective construct. This result supports the conclusion that the items in the questionnaire were valid and accurately represented the dimensions we intended to measure. Following the validity test, we conducted a reliability test using Cronbach's alpha to assess the internal consistency of the questionnaire. Cronbach's alpha values for all constructs surpassed the recommended threshold of 0.70, confirming a high level of reliability. Specifically, the alpha values ranged from 0.776 to 0.821, indicating that the items within each construct consistently measure the same underlying concept. These results demonstrate that the instrument is both reliable and valid for measuring the intended variables. The research instrument for each variable can be seen in Table 1.

Table 1: Research instrument

Variable	Reference	Item	Validity	Reliability
Job satisfaction	Keser and Bilir (2019)	I am paid a fair amount for the work I do	0.824	<u> </u>
		The principal is competent in doing his job	0.825	
		When I do a good job, I get an award	0.811	0.821
		I like doing new things at work	0.723	
		I am proud of my work as a teacher	0.595	
Transformational leadership	Abdul Wahab et al. (2014)	The principal dares to take risks from every action he takes	0.738	
		The principal has a clear vision and mission in achieving school goals	0.815	
		The principal assumes that every teacher has their own abilities	0.782	0.802
		The principal always works together in completing assignments	0.773	
		The principal always emphasizes the importance of completing the mission together	0.613	
Organizational culture	Tsai (2011)	The school has a comprehensive system and regulations for all school members	0.710	
		Our school really maintains work discipline	0.785	
		Schools have clear rules about rewards and punishments (sanctions)	0.750	0.776
		The principal cares about the teacher's opinion or ideas	0.768	
		Schools set clear goals for teachers	0.618	
Organizational commitment	Çelik et al. (2015)	I accept all kinds of assignments given by the principal for the betterment of the school	0.816	
		I am proud to tell others that I am part of this school	0.721	
		For me this school is the best place to work	0.820	0.817
		I always tell other friends that our school is a great school as a place to work	0.820	
		This school really gave me the best inspiration to improve my performance	0.614	

Moreover, we employed simple linear regression to test the direct relationships between individual independent variables (e.g., transformational leadership, organizational culture) and the variables (e.g., dependent organizational commitment, job satisfaction). This method was chosen to evaluate the direct effects of each independent variable on the outcomes separately. Since each hypothesis in our study addresses a distinct pair of independent and dependent variables, simple linear regression was deemed appropriate for isolating and understanding these specific relationships.

Additionally, SPSS software was chosen for the analysis because it is widely used and reliable in social science research. SPSS provides easy-to-use tools for running regression analyses and ensures accurate results, making it suitable for both simple and complex statistical tests. Its ability to handle large datasets efficiently also made it an ideal choice

for this study. The instrument, after testing, was then analyzed for validity and reliability using SPSS version 23 software, with results indicating that the items for each variable met the validity requirements, namely an r-value greater than the critical threshold (0.351). The correlation value obtained ranged from 0.595-0.825 as shown in Table 1, while the reliability analysis showed Cronbach's alpha values between 0.776 and 0.821, which exceed the recommended threshold of 0.70. With these provisions, the instrument is confirmed as reliable and valid for data collection.

### 4. Results and discussion

### 4.1. Results

The demographic profile of respondents, including age, work period, and education level is shown in Table 2.

Table 2: Profile of respondents

Demography	Criteria	Total		
	< 30 years	15		
A ===	30 – 40 years	56		
Age	41 – 50 years	41		
	> 50 years	14		
	< 5 years	14		
Moule noviod	5 – 10 years	48		
Work period	11 – 20 years	50		
	> 20 years	14		
Education level	Bachelor	115		
Education level	Master	11		

Respondents aged under 30 years included 15 teachers (11.90%), those aged 30-40 years included 56 teachers (44.44%), respondents aged 41-50 years included 41 teachers (32.54%), and those above 50 years included 14 teachers (11.11%). The working period of each teacher is varied: 14 teachers (11.11%) had worked for under 5 years, 48 teachers

(38.10%) for 5-10 years, 50 teachers (39.68 %) for 11-20 years, and 14 teachers (11.11%) for more than 20 years. Furthermore, most of the respondents held a bachelor's degree, with 115 teachers (91.27%), while the remaining 11 teachers (8.73%) had obtained a master's degree.

Before the hypothesis was conducted, the data obtained through the survey method was analyzed for normality to assess whether the data were normally distributed or drawn from a normal population. After testing for normality using Kolmogrov-Smirnov in SPSS version 23, the result was 0.073, indicating that the data were normally distributed, as the test result was greater than the probability value of 0.05. Hypotheses 1, 2, 4, 5, and 7 were then analyzed using simple linear regression with SPSS version 23, and the results of the analysis are presented in Table 3.

**Table 3:** Hypothesis test results (direct effect)

Hypothesis	Variables	R <sup>2</sup>	F	Beta	t <sub>test</sub>	Sig.	Conclusion
H1	Transformational leadership → organizational commitment	0.802	503.067	0.754	22.429	0.00	Hypothesis accepted
H2	Transformational leadership → job satisfaction	0.527	138.409	0.570	11.765	0.00	Hypothesis accepted
H4	Organizational culture → organizational commitment	0.652	232.218	0.914	15.239	0.00	Hypothesis accepted
H5	Organizational culture → job satisfaction	0.511	129.520	0.754	11.381	0.00	Hypothesis accepted
H7	Organizational commitment →job satisfaction	0.543	147.252	0.686	12.135	0.00	Hypothesis accepted

### 4.2. Discussion

### 4.2.1. Hypothesis 1: Transformational leadership has a positive and significant effect on organizational commitment

The statistical analysis for Hypothesis 1 shows that transformational leadership has a positive and significant effect on organizational commitment, with an F value of 503.067, a t-value of 22.429, and a p-value < 0.05 (H1 is supported). The R-squared value of 0.802 indicates that transformational leadership explains 80.2% of the variance in organizational commitment, leaving 19.8% influenced by other factors. These findings suggest that the more transformational leadership is demonstrated by school principals, the higher the level of organizational commitment among teachers.

This finding aligns with previous research by Selamat et al. (2013), who found a strong correlation between principals' transformational leadership and organizational commitment. Studies by Aydin et al. (2012) also support this relationship, highlighting the critical role of school leadership in shaping teacher commitment. Additionally, research by Abdul Wahab et al. (2014) and Khasawneh et al. (2012) further affirms that such leadership not only enhances commitment but also strengthens teacher loyalty. The positive effect of transformational leadership on organizational commitment may be attributed to how leaders inspire and align teachers with the school's vision. By fostering a supportive environment and offering recognition and growth opportunities, transformational leaders strengthen teachers' emotional connection and dedication to the organization.

## 4.2.2. Hypothesis 2: Transformational leadership has a positive and significant effect on teachers' job satisfaction

The analysis of Hypothesis 2 demonstrates that transformational leadership has a positive and significant effect on teacher job satisfaction. The regression results show an F value of 138.409, a t-value of 11.765, p-value<0.05 (H2 is supported). The R-squared value of 0.527 indicates that transformational leadership explains 52.7% of the variance in teacher job satisfaction, while the remaining 47.3% is influenced by other factors. These findings confirm that transformational leadership plays a crucial role in enhancing teacher job satisfaction.

These findings are supported by Jameel and Ahmad (2019), who found that transformational leadership significantly enhances job satisfaction by involving staff in decision-making, which boosts commitment and performance. Sayadi (2016), Metaferia et al. (2023), and Tesfaw (2014) also observed a positive effect of transformational leadership on teacher job satisfaction in Iraq and also in Ethiopia's public secondary schools, respectively. Similar conclusions were reached by Aydin et al. (2012) and Sow (2017), affirming the significant role of transformational leadership in improving job satisfaction. Additionally, Kouni et al. (2018) confirmed its strong impact on job satisfaction across various contexts. A possible explanation for this finding is that transformational leaders create a supportive environment, boosting teacher satisfaction by encouraging open communication, recognizing achievements, and involving teachers in decision-making. This fosters a

sense of value and engagement, which enhances job satisfaction and commitment.

# 4.2.3. Hypothesis 3: Transformational leadership has a positive and significant effect on teachers' job satisfaction mediated by organizational commitment

The analysis for Hypothesis 3 reveals that transformational leadership has a significant positive effect on teacher job satisfaction, mediated by organizational commitment. The R-squared value of 0.565 indicates that 56.5% of the variance in teacher job satisfaction is explained by the model. Specifically, transformational leadership has a strong effect on organizational commitment (0.896), and organizational commitment, in turn, significantly influences job satisfaction (0.436). The direct effect of transformational leadership on job satisfaction is 0.335, with a p-value of 0.013, indicating statistical significance. As shown in Fig. 2, the indirect effect of transformational leadership on job satisfaction through organizational commitment (0.391) is

greater than the direct effect (0.335), demonstrating that organizational commitment plays a mediating role in this relationship (H3 is supported).

These findings align with studies by Shurbagi (2014), Dappa et al. (2019), and Veraya (2020), all of which highlighted the mediating role organizational commitment in enhancing the impact of transformational leadership on job satisfaction. This evidence suggests that principals should focus on enhancing their transformational leadership qualities to foster organizational commitment, which in turn boosts teacher job satisfaction. An explanation for this finding is that transformational leaders inspire loyalty and commitment by promoting a shared vision and supportive environment. As teachers become more committed to the organization, their job satisfaction increases due to better alignment of personal and organizational goals. Organizational commitment thus amplifies the effects of leadership on job satisfaction by fostering intrinsic motivation and a sense of belonging.

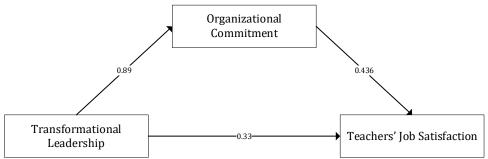


Fig. 2: The effect of transformational leadership on teacher job satisfaction mediated by organizational commitment

### 4.2.4. Hypothesis 4: Organizational culture has a positive and significant effect on organizational commitment

The analysis results for Hypothesis 4 indicate that organizational culture has a positive and significant effect on organizational commitment. The F value of 232.218, a t-value of 15,239 and a p-value<0.05 demonstrate the significance of the regression model (H4 is supported), with an R-squared value of 0.652, meaning that 65.2% of the variance in organizational commitment is explained by organizational culture, while the remaining 34.8% is influenced by other factors.

These findings align with those of Karadağ et al. (2011) and Rizwan et al. (2017), all of whom found a positive relationship between school culture and organizational commitment. Hamonangan et al. (2020) also supported the conclusion that a strong school culture enhances teacher commitment. The results underscore the importance of nurturing a strong organizational culture within schools. By fostering a positive school culture, school leaders can significantly enhance teachers' commitment, ultimately contributing to better organizational outcomes.

An explanation for this finding is that a positive organizational culture creates an environment where teachers feel valued and supported. When the organizational culture promotes mutual respect, shared values, and a sense of belonging, teachers are more likely to develop stronger emotional and psychological ties to the organization. This bond increases their motivation to contribute to the organization's success and enhances their willingness to remain committed, leading to higher levels of organizational commitment.

### 4.2.5. Hypothesis 5: Organizational culture has a positive and significant effect on teachers' job satisfaction

The results for Hypothesis 5 demonstrate that organizational culture has a positive and significant effect on teacher job satisfaction. The R-squared value of 0.511 indicates that organizational culture accounts for 51.1% of the variance in job satisfaction, with the remaining 48.9% influenced by other factors. The statistical analysis yields an F value of 129.520, and a t-value of 11,381 with a probability of less than 0.05, confirming the significance of the relationship (H5 is supported).

These findings align with previous studies, such as those by Rizwan et al. (2017), Belias et al. (2015), and Al-Sada et al. (2017), all of which found a positive relationship significant organizational culture and job satisfaction. Similarly, Fidyah and Setiawati (2020) confirmed that a supportive organizational culture enhances job satisfaction. A possible explanation for this finding is that a positive organizational culture fosters a sense of belonging and alignment with shared values and goals among teachers, which in turn increases their job satisfaction. When the organizational culture emphasizes collaboration, support, and professional development, teachers are more likely to feel valued and motivated, leading to higher levels of satisfaction. Additionally, a strong organizational culture can provide a stable and predictable work environment, reducing stress and uncertainty, which further contributes to job satisfaction.

# 4.2.6. Hypothesis 6: Organizational culture has a positive and significant effect on teacher job satisfaction mediated by organizational commitment

The analysis of the impact of organizational culture on teacher job satisfaction, mediated by organizational commitment, yielded an R-squared value of 0.584, indicating that 58.4% of the variance in job satisfaction is explained by the model. Specifically, the path analysis showed that the effect

organizational culture on organizational commitment was 0.807, and the effect of organizational commitment on job satisfaction was 0.459. As shown in Fig. 3, organizational culture directly impacts SMAN teachers' job satisfaction on Bacan Island with a value of 0.344. However, the indirect effect through organizational commitment was greater (0.370), with a significance level of p<0.05. This demonstrates that the indirect influence of organizational culture on job satisfaction, mediated by organizational commitment, exceeds the direct effect (0.370>0.344). Thus, organizational commitment serves as an effective mediator between organizational culture and job satisfaction (H6 is supported).

These findings are consistent with previous research by Rizwan et al. (2017), which concluded that organizational culture positively affects job satisfaction through organizational commitment. Similarly, Batugal and Tindowen (2019) found that organizational commitment plays a significant role in linking organizational culture to job satisfaction. A supportive organizational culture fosters a sense of belonging and commitment among teachers. When teachers feel aligned with the organization's values and supported in their growth, they are more committed, which in turn enhances their job satisfaction. Thus, organizational commitment serves as the pathway through which a positive culture boosts job satisfaction.

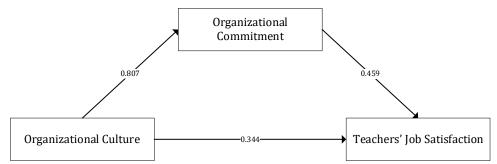


Fig. 3: The effect of organizational culture on teachers' job satisfaction mediated by organizational commitment

## 4.2.7. Hypothesis 7: Organizational commitment has a positive and significant effect on teacher job satisfaction

The analysis for Hypothesis 7 indicates that organizational commitment has a positive and significant effect on teacher job satisfaction, with an R-squared value of 0.543, meaning that 54.3% of the variance in job satisfaction is explained by organizational commitment. The F value of 147.252, a t-value of 12,135 with p<0.05 confirms the significance of the regression model (H7 is supported).

These findings align with previous studies, such as those by Çelik et al. (2015) and Rizwan et al. (2017), which also found a positive correlation between organizational commitment and job satisfaction. Önder et al. (2019) similarly concluded that organizational commitment has a significant

positive effect on teacher job satisfaction, particularly in the secondary school. A possible explanation for this finding is that teachers with higher organizational commitment feel more connected to their school, fostering a positive work environment. This attachment enhances their sense of value and support, leading to increased job satisfaction. Additionally, committed teachers are more likely to seek personal and professional growth, further boosting their satisfaction.

To further strengthen the study's contribution, both theoretical and practical implications are highlighted. Theoretical implications: This study contributes to the literature by underscoring the crucial mediating role of organizational commitment in enhancing teacher job satisfaction, particularly within the context of public high schools in Indonesia—an area that has been less explored. While existing studies have examined

transformational leadership and organizational culture in various fields, this research highlights how organizational commitment serves as a vital link between these factors and job satisfaction in educational settings. By demonstrating that a higher level of organizational commitment significantly amplifies the positive impact of transformational leadership and a supportive organizational culture, the study extends theoretical insights into the interplay of these elements within schools.

Practical implications: For school administrators and policymakers, the findings emphasize the importance of fostering organizational commitment as a pathway to improving teacher job satisfaction. School leaders can actively promote practices that build a strong sense of commitment among teachers cultivating an inclusive. value-driven environment aligned with teachers' professional goals. Training programs designed to develop transformational leadership qualities in school principals, combined with policies that support a positive organizational culture, can be instrumental in strengthening teacher commitment. Ultimately, this focus on organizational commitment not only enhances job satisfaction but also contributes to a more stable, motivated teaching workforce, which is essential for advancing educational outcomes in public high schools.

### 5. Conclusions

todav's competitive environment. organizations, including schools, seek success, particularly in achieving high student performance. Teacher job satisfaction is a crucial factor, as low satisfaction levels can negatively affect the quality of education. Schools must prioritize satisfaction, as satisfied teachers are more loyal and dedicated to their institutions, contributing to overall school success and sustainability. This study explores the role of organizational commitment in enhancing teacher job satisfaction and examines the influence of transformational leadership organizational culture within Indonesian public high schools.

The findings indicate that organizational commitment plays a key mediating strengthening the positive impact transformational leadership and organizational culture on teacher satisfaction. This suggests that organizational commitment has a greater influence on job satisfaction than leadership or culture alone. From a practical perspective, school leaders should focus on fostering a culture of commitment, alongside transformational leadership and a strong organizational culture. Such an approach can create a supportive work environment that enhances teacher satisfaction and improves overall school performance. This strategy provides a foundation for school administrators aiming to enhance educational outcomes and sustain a motivated teaching workforce.

This study has several limitations that should be considered. First, it is geographically restricted to public high schools on Bacan Island, South Halmahera Regency, Indonesia. This limits the generalizability of the findings, as organizational dynamics, leadership styles, and cultural contexts may differ across other regions in Indonesia and internationally. Second, the study uses crosssectional data collected at a single point in time, which restricts the ability to track changes over time or establish causal relationships between variables. Third, it relies exclusively on quantitative methods, specifically a questionnaire-based survey. While this approach provides valuable statistical insights, it lacks the depth of qualitative methods. Finally, the focuses three kev study on variables transformational leadership, organizational culture, commitment—with and organizational satisfaction as the dependent variable. Other potential factors, such as teacher motivation, worklife balance, external social influences, and government policies, were not included.

For future research, expanding the study to include schools from different regions, as well as private and urban schools, would improve the generalizability of the findings. A longitudinal approach could also be used to analyze how variables change over time and whether the observed relationships remain consistent. Additionally, incorporating qualitative methods, such as interviews or focus groups, could provide deeper insights into teachers' experiences. Finally, future research could explore additional factors, such as teacher motivation and work-life balance, to develop a more comprehensive understanding of job satisfaction.

### Compliance with ethical standards

### **Ethical considerations**

This study adhered to ethical research guidelines. All participants provided informed consent, and their responses were anonymized to ensure confidentiality. No personal or sensitive data was collected.

### **Conflict of interest**

The author(s) declared no potential conflicts of interest with respect to the research, authorship, and/or publication of this article.

#### References

Abdul Wahab J, Mohd Fuad CF, Ismail H, and Majid S (2014). Headmasters' transformational leadership and their relationship with teachers' job satisfaction and teachers' commitments. International Education Studies, 7(13): 40-48. https://doi.org/10.5539/ies.v7n13p40

Ahmad MAA and Jameel AS (2018). Factors affecting on job satisfaction among academic staff. Polytechnic Journal, 8(2): 119-128. https://doi.org/10.25156/ptj.2018.8.2.161

- Alghamdi MG, Topp R, and AlYami MS (2018). The effect of gender on transformational leadership and job satisfaction among Saudi nurses. Journal of Advanced Nursing, 74(1): 119-127. https://doi.org/10.1111/jan.13385 PMid:28714146
- Aljarah A, Emeagwali L, Ibrahim B, and Ababneh B (2020). Does corporate social responsibility really increase customer relationship quality? A meta-analytic review. Social Responsibility Journal, 16(1): 28-49. https://doi.org/10.1108/SRJ-08-2018-0205
- Al-Sada M, Al-Esmael B, and Faisal MN (2017). Influence of organizational culture and leadership style on employee satisfaction, commitment and motivation in the educational sector in Qatar. EuroMed Journal of Business, 12(2): 163-188. https://doi.org/10.1108/EMJB-02-2016-0003
- Aydin A, Uysal S, and Sarier Y (2012). The effect of gender on job satisfaction of teachers: A meta-analysis study. Procedia-Social and Behavioral Sciences, 46: 356-362. https://doi.org/10.1016/j.sbspro.2012.05.122
- Batugal MLC and Tindowen DJC (2019). Influence of organizational culture on teachers' organizational commitment and job satisfaction: The case of catholic higher education institutions in the Philippines. Universal Journal of Educational Research, 7(11): 2432-2443. https://doi.org/10.13189/ujer.2019.071121
- Belias D, Koustelios A, Vairaktarakis G, and Sdrolias L (2015). Organizational culture and job satisfaction of Greek banking institutions. Procedia-Social and Behavioral Sciences, 175: 314-323. https://doi.org/10.1016/j.sbspro.2015.01.1206
- Boamah SA, Laschinger HKS, Wong C, and Clarke S (2018). Effect of transformational leadership on job satisfaction and patient safety outcomes. Nursing Outlook, 66(2): 180-189. https://doi.org/10.1016/j.outlook.2017.10.004 PMid:29174629
- Byun K and Kim M (2011). Shifting patterns of the government's policies for the internationalization of Korean higher education. Journal of Studies in International Education, 15(5): 467-486.

https://doi.org/10.1177/1028315310375307

- Çelik S, Dedeoğlu BB, and İnanir A (2015). Relationship between ethical leadership, organizational commitment and job satisfaction at hotel organizations. Ege Academic Review, 15(1): 53-64. https://doi.org/10.21121/eab.2015117999
- Choudhary V and Saini G (2021). Effect of job satisfaction on moonlighting intentions: Mediating effect of organizational commitment. European Research on Management and Business Economics, 27(1): 100137. https://doi.org/10.1016/j.iedeen.2020.100137
- Dappa K, Bhatti F, and Aljarah A (2019). A study on the effect of transformational leadership on job satisfaction: The role of gender, perceived organizational politics and perceived organizational commitment. Management Science Letters, 9(6): 823-834. https://doi.org/10.5267/j.msl.2019.3.006
- De Nobile J (2017). Organisational communication and its relationships with job satisfaction and organisational commitment of primary school staff in Western Australia. Educational Psychology, 37(3): 380-398. https://doi.org/10.1080/01443410.2016.1165797
- Dou D, Devos G, and Valcke M (2017). The relationships between school autonomy gap, principal leadership, teachers' job satisfaction and organizational commitment. Educational Management Administration and Leadership, 45(6): 959-977. https://doi.org/10.1177/1741143216653975
- Farrell M (2018). Leadership reflections: Organizational culture. Journal of Library Administration, 58(8), 861-872. https://doi.org/10.1080/01930826.2018.1516949
- Fidyah DN and Setiawati T (2020). Influence of organizational culture and employee engagement on employee performance: Job satisfaction as intervening variable. Review of Integrative Business and Economics Research, 9(4): 64-81.

- García-Rodríguez FJ, Dorta-Afonso D, and González-De-la-Rosa M (2020). Hospitality diversity management and job satisfaction: The mediating role of organizational commitment across individual differences. International Journal of Hospitality Management, 91: 102698. https://doi.org/10.1016/j.ijhm.2020.102698
- Gokce AT (2013). Relationship between whistle-blowing and job satisfaction and organizational loyalty at schools in Turkey. Educational Research and Reviews, 8(14): 1186-1197.
- Greenberg J (2010). Behavior in organizations.  $10^{\rm th}$  Edition, Pearson, London, UK.
- Hamonangan ID, Asmawi M, and Widodo SE (2020). The effect of organizational culture, leadership style, and trust to organizational commitments of LP3I Polytechnic Jakarta lectures. International Journal of Human Capital Management, 4(1): 16-25. https://doi.org/10.21009/IJHCM.04.01.02
- Hoyt JE (2012). Predicting the satisfaction and loyalty of adjunct faculty. The Journal of Continuing Higher Education, 60(3): 132-142. https://doi.org/10.1080/07377363.2013.722417
- Hussain A, Yusoff RM, Khan MA, Diah MLM, and Shahbaz MS (2019). The effect of transformational leadership on employee job performance through mediating role of organizational commitment in logistic sector of Pakistan. International Journal of Supply Chain Management, 8(4): 162–176.
- Ibidunni AS, Falola HO, Ibidunni OM, Salau OP, Olokundun MA, Borishade TT, Amaihian AB, and Peter F (2018). Workforce diversity among public healthcare workers in Nigeria: Implications on job satisfaction and organisational commitment. Data in Brief, 18: 1047-1053. https://doi.org/10.1016/j.dib.2018.03.127
  PMid:29900272 PMCid:PMC5996598
- Jameel AS and Ahmad AR (2019). The effect of transformational leadership on job satisfaction among academic staff. In the 34<sup>th</sup> International Business Information Management Association (IBIMA) Conference, Madrid, Spain: 1-10.
- Karadağ E, Baloğlu N, and Çakir A (2011). A path analysis study of school culture and teachers' organisational commitment. Policy Futures in Education, 9(5): 573-584. https://doi.org/10.2304/pfie.2011.9.5.573
- Keser A and Bilir KB (2019). İş tatmini ölçeğinin türkçe güvenilirlik ve geçerlilik çalişması. Kırklareli Üniversitesi Sosyal Bilimler Dergisi, 3(3): 229-239.
- Khasawneh S, Omari A, and Abu-Tineh AM (2012). The relationship between transformational leadership and organizational commitment: The case for vocational teachers in Jordan. Educational Management Administration and Leadership, 40(4): 494-508. https://doi.org/10.1177/1741143212438217
- Kim HL, Rhou Y, Uysal M, and Kwon N (2017). An examination of the links between corporate social responsibility (CSR) and its internal consequences. International Journal of Hospitality Management, 61: 26-34. https://doi.org/10.1016/j.ijhm.2016.10.011
- Kouni Z, Koutsoukos M, and Panta D (2018). Transformational leadership and job satisfaction: The case of secondary education teachers in Greece. Journal of Education and Training Studies, 6(10): 158-168. https://doi.org/10.11114/jets.v6i10.3451
- Lane A and McAndrew P (2010). Are open educational resources systematic or systemic change agents for teaching practice? British Journal of Educational Technology, 41(6): 952-962. https://doi.org/10.1111/j.1467-8535.2010.01119.x
- Lim T (2010). Relationships among organizational commitment, job satisfaction, and learning organization culture in one Korean private organization. Asia Pacific Education Review, 11(3): 311-320. https://doi.org/10.1007/s12564-010-9087-z
- Loan LJM (2020). The influence of organizational commitment on employees' job performance: The mediating role of job

- satisfaction. Management Science Letters, 10(14): 3307-3312. https://doi.org/10.5267/j.msl.2020.6.007
- Marcos A, García-Ael C, and Topa G (2020). The influence of work resources, demands, and organizational culture on job satisfaction, organizational commitment, and citizenship behaviors of Spanish police officers. International Journal of Environmental Research and Public Health, 17(20): 7607. https://doi.org/10.3390/ijerph17207607 PMid:33086619 PMCid:PMC7590073
- Metaferia T, Baraki Z, and Mebratu B (2023). Transformational leadership practices and its influence on teachers job satisfaction in Addis Ababa government secondary schools. Cogent Education, 10(2): 2249658. https://doi.org/10.1080/2331186X.2023.2249658
- Nurjanah S, Pebianti V, and Handaru AW (2020). The influence of transformational leadership, job satisfaction, and organizational commitments on organizational citizenship behavior (OCB) in the inspectorate general of the Ministry of Education and Culture. Cogent Business and Management, 7(1): 1793521. https://doi.org/10.1080/23311975.2020.1793521
- Ölçer F (2015). An empirical study on the relationships among transformational leadership dimensions, job satisfaction and organizational commitment of bank employees. CLEAR International Journal of Research in Commerce and Management, 6(3): 31-39.
- Önder ME, Akçıl U, and Cemaloğlu N (2019). The relationship between teachers' organizational commitment, job satisfaction and whistleblowing. Sustainability, 11(21): 5995. https://doi.org/10.3390/su11215995
- Rajabi R, Boles J, Alejandro TGB, and Sarin S (2021). Revisiting and replicating the dominant logic on salesperson job satisfaction, organizational commitment, and turnover. Journal of Business Research, 126: 524-532. https://doi.org/10.1016/j.jbusres.2019.10.067
- Rizwan M, Zeeshan C, and Mahmood S (2017). The impact of perceived ethical leadership and organizational culture on job satisfaction with the mediating role of organizational commitment in private educational sector of Islamabad, Pakistan. Journal of Intercultural Management, 9(1): 75-100. https://doi.org/10.1515/joim-2017-0004
- Sayadi Y (2016). The effect of dimensions of transformational, transactional, and non-leadership on the job satisfaction and organizational commitment of teachers in Iran. Management

- in Education, 30(2): 57-65. https://doi.org/10.1177/0892020615625363
- Selamat N, Nordin N, and Adnan AA (2013). Rekindle teacher's organizational commitment: The effect of transformational leadership behavior. Procedia-Social and Behavioral Sciences, 90: 566-574. https://doi.org/10.1016/j.sbspro.2013.07.127
- Shurbagi AMA (2014). The relationship between transformational leadership style job satisfaction and the effect of organizational commitment. International Business Research, 7(11): 126-138. https://doi.org/10.5539/ibr.v7n11p126
- Sow M (2017). The relationship between leadership style, organizational culture, and job satisfaction in the US healthcare industry. Management and Economics Research Journal, 3: 1-10.
  - https://doi.org/10.18639/MERJ.2017.03.403737
- Tesfaw TA (2014). The relationship between transformational leadership and job satisfaction: The case of government secondary school teachers in Ethiopia. Educational Management Administration and Leadership, 42(6): 903-918. https://doi.org/10.1177/1741143214551948
- Tsai Y (2011). Relationship between organizational culture, leadership behavior and job satisfaction. BMC Health Services Research, 11: 98. https://doi.org/10.1186/1472-6963-11-98
  - PMid:21569537 PMCid:PMC3123547
- Veraya S (2020). Headmasters' transformational leadership style, teachers' organizational commitment and job satisfaction. International Journal of Instruction, Technology and Social Sciences, 1(1): 28-38. https://doi.org/10.47577/ijitss.v1i.4
- Widagdo B and Roz K (2020). The effect of transformational leadership style, motivation, and organizational culture on organizational commitments mediated by work satisfaction at Muhammadiyah Malang University. European Journal of Business and Management, 12(12): 99-107.
- Wiesner G and Yuniarti N (2018). Systematic quality management in vocational educational institutes: Role of teachers in development of organizational quality. Jurnal Pendidikan Teknologi dan Kejuruan, 24(1): 162-170. https://doi.org/10.21831/jptk.v24i1.18835
- Yusuf FA (2020). The effect of organizational culture on lecturers' organizational commitment in private universities in Indonesia. International Journal of Higher Education, 9(2): 16-24. https://doi.org/10.5430/ijhe.v9n2p16